



# LSL CCD

## CLASS OF 2011

### **Martyn Alderton**

Martyn has done extremely well. He settled in with his team very quickly and impressed his team leader with his confident telephone manner and natural charm. He dealt with clients in a friendly and persuasive manner and had a very successful day. His team really enjoyed working with him and commented "Martyn took to his role like a duck to water, he was very popular with his colleagues and his charm helped him to engage with clients efficiently. I could see him going very far in this company. It wouldn't surprise me if one day he became a director!"

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### **Andy Jones**

Andy was one of the hardest working new recruits, he was a keen listener and was able to apply his learnings quickly and effectively. His hardworking nature meant that he was a popular addition to the team. His team leader said "Andy brought quite a lot of knowledge to the role which helped him – and us too actually! He obviously has a good understanding of the Lettings industry which would make him a great asset to LSL Corporate Client Department. If a permanent role became available, I would certainly consider bringing Andy onto the team full time"

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### **Carl Drinkwater**

Carl has a happy-go-lucky way about him and very quickly bonded with his team members. Known for constantly having his Blackberry in his hand, he impressed his team leader by locking it away for the day and observing the strict no email rule. He clearly enjoyed talking to estate agents on the telephone and was a great addition to the team. "Carl is a real people person and I would say his biggest asset is his ability to build relationships, I could see this taking him quite far in LSL Corporate Client Department" said his Team Leader, "He immediately made everyone a cup of tea which helped him settle in nicely!"

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### **David Bond**

David impressed his team with his determination, he looked a little unsure of his new role at first but he should be very proud of his achievements today. He has a great eye for detail and an unflappable nature. David clearly enjoys working with people and was very keen to understand every area of the role, he wasn't afraid to ask questions and made lots of notes. His team leader said "I really enjoyed having David on my team, he is clearly ambitious and absorbed everything he was told. I would say David has his sights set on a more managerial role and I can certainly see him achieving his career dreams"

### **Lucy Jones**

Lucy made a very positive impression with her team, and they will be sad to see her move on. She is extremely good with people and impressed her team with her natural ability to deal with tenants in arrears in a professional and considerate manner. Lucy had an obvious flair for the role so a career in Lettings would be ideal for her and she would certainly be welcomed by her team. "We loved having Lucy with us today, she approached all areas of the role with confidence and had exceptional problem solving skills. Lucy would be a great addition to our team but I suspect that the Management Team already has their eye on her for a more senior role"

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### **Andrew Straw**

Andrew came to the role with some knowledge of Asset Management which meant he needed less assistance than our other new team members. He was very confident in dealing with clients and was able to apply his knowledge quickly and effectively. Andrew made a big effort to build relationships with his team and received some excellent feedback "Andrew was a great help today, we were able to benefit from his previous property experience and knowledge and he impressed me with his ability to hit the deck running. I am sure he has a very bright career ahead of him" commented Andrew's team leader.

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### **Craig Hallam**

Craig worked very hard today and made a big impression on his team. He has a calm nature which helped him to remain focused all day and was very keen to learn about the role in depth. Craig worked very well with contractors and colleagues and enjoyed looking for opportunities to build relationships in order to benefit the role. His team leader said "Craig is very hardworking and always thinking one step ahead, which is perfect for this kind of job. He made some valuable contributions to team discussions and dealt with contractors confidently with great results. He has a wide range of skills which could see him being a big success here"

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### **Jenny Holman**

Jenny is a fantastic team player and wasted no time in getting to grips with her new role. She worked extremely well with her team and was able to apply some of her previous experience to the role which helped her to settle in quickly and effectively. Jenny has a wonderful personality and lent her team as much support as they did her. "Jenny was great, we could not have asked anymore of her and we'd like to thank her for everything she's done today. She has a very positive and encouraging manner which would see her do well in whatever she chooses to do – we just hope she chooses a career with LSL CCD!"

